KinderCare Education

KinderCare Education Improves Employee Satisfaction And Productivity With ADP® Mobile Solutions

KinderCare Education is the largest private provider of early childhood education in the United States. Its 31,000 employees – approximately 26,000 are teachers – serve about 170,000 children ages six weeks through 12 years of age, mostly through its flagship brand, KinderCare.

In addition to more than 1,400 KinderCare centers, it also operates nearly 100 on-site or near-site child-care centers for large employers, including ADP® at their corporate headquarters in Roseland, New Jersey. Most KinderCare Education employees are generally away from the traditional PC-on-a-desk work environment.

As the opportunity to provide quality education to students in the U.S. market continues to expand, KinderCare Education is focused on staying ahead of the curve when it comes to improving employee satisfaction and productivity. In fact, part of the company's business success involves how it engages employees to help ensure the best possible experience for children and families.

"When it came to workforce administration, we recognized that ADP offers multiple ways to tap into their broad expertise," says Cathy Maloney, Senior Director of Shared Services at KinderCare Education.

That expertise includes ADP Mobile Solutions, which opens the door to serving a growing number of employees who are increasingly accessing information through their mobile devices.

Business Challenges

- Improve accuracy and efficiency regarding payroll and time and attendance
- Increase employee satisfaction
- Position payroll administration to adopt new features

With ADP Mobile Solutions, your employees get simple, secure, anytime access across devices to track and print their pay statements and W-2s, and manage time and attendance.

Solution

Outsource To An Industry Leader

KinderCare Education ramped up its use of ADP services over several years. "We started with ADP's standalone print and distribution and tax services in 2006," recalls Maloney. "Then we really turned the page in 2012 when we implemented ADP Enterprise Payroll and Enterprise eTIME®.

"ADP has really become a more user-centric company," Maloney observes. "They recognize that the way many people work today

ADP Marketplace Partner:

KinderCare Education, Portland, Oregon

Business: Early childhood education

Learn more about KinderCare Education at: www.kindercare.com.

has changed. Fewer people are sitting behind a desk using a PC. ADP is responding with user-friendly solutions like ADP Mobile that are meant to serve their clients – and the employees of their clients – in today's more mobile work environment."

Invest In A Flexible, Scalable Solution

"We are currently one of the largest users of ADP Mobile Solutions," Maloney says. "About 26,000 members of our workforce – mainly teachers and other hourly employees – have access to the service. Our employees like ADP Mobile Solutions for the convenience it delivers."

At many of its locations, KinderCare Education employees had been exclusively using computers at dedicated kiosks to clock in and out and access information about their pay. Time and attendance data then flowed into payroll for processing. The issue? An employee's access to communicate or retrieve pay data was subject to the number of employees, at any given time, who wanted to utilize the kiosk. "Log-in" lines impacted employee schedules and had the potential to affect workplace satisfaction levels.

ADP Mobile Solutions enables employees to log in and access data quickly and securely using their smartphones.

Tap Into The Solution's Added Value

"For us, ADP Mobile Solutions started out as something that was 'nice to have,'" notes Maloney. "It's developed into something that is much more, as employees, who normally use their smartphones for personal use, can now also use their phones to do things like clock in and clock out, and check their pay statements and PTO balances."

In addition, ADP hosts the services it provides to KinderCare Education. "That means there is less maintenance on our side," says Maloney. "There actually was no training needed for ADP Mobile. It was adopted seamlessly at the grassroots level."

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